

# WagonWork Collision Center

## *Lifetime Warranty*

WagonWork Collision Center provides this lifetime warranty on all repairs relating to the current loss. It will apply to all items originally estimated -- for as long as you own the vehicle. This warranty shall cover defects occurring under normal conditions. Damage caused by accidents, negligence, abuse, misuse, exposure to elements, or paint chipped by driving conditions shall not be covered under the scope of this warranty. Other exclusions include: sublet work as listed on the repair order, tires, batteries, mechanical parts, wiper blades, oils, and air conditioning; however, these items may be covered by the respected manufacturer's warranties.

WagonWork Collision Center warrants its paint for the life of the vehicle against: cracking, checking, loss of gloss caused by hazing, chalking or fading, peeling and blistering caused by moisture, provided the refinishing is done over original undamaged factory finishes or over original equipment manufacturer replacement parts. Rust related conditions shall not be covered. Stone chips will not be covered.

It is understood that all repairs will conform to generally accepted industry standards in use at the time your repairs are completed. WagonWork Collision Center reserves the right to correct any problems found with the repair, before paying to correct or replace any items found to be inferior in quality or workmanship.

WagonWork Collision Center will pay to correct or replace any item found to be inferior in quality or workmanship at no cost to you, our valued customer. Should any questions arise concerning this warranty, WagonWork Collision Center will need to be informed of the nature of the problem, so it may be corrected. In the event of a claim this warranty must be presented with a copy of the corresponding repair order. No warranty work will be performed prior to a review by our management team.

Also, we will assist you in handling the claims of other manufacturer's products installed by WagonWork Collision Center. We guarantee that the parts used were manufactured by your original equipment manufacturer unless you were otherwise notified, and so noted on your repair order.

WagonWork Collision Center shall not be responsible for loss of use, loss of time, inconvenience, towing, rental, lodging or loss of business, or any other incidental or consequential damages.

Customer Name \_\_\_\_\_ Repair Order Number \_\_\_\_\_

WWCC Authorization \_\_\_\_\_ Date \_\_\_\_\_

WagonWork Collision Center • 3406 Jefferson Davis Highway, Alexandria, VA 22305

